

RESEARCH SOFTWARE SUPPORT NETWORK

RWS Survey Results

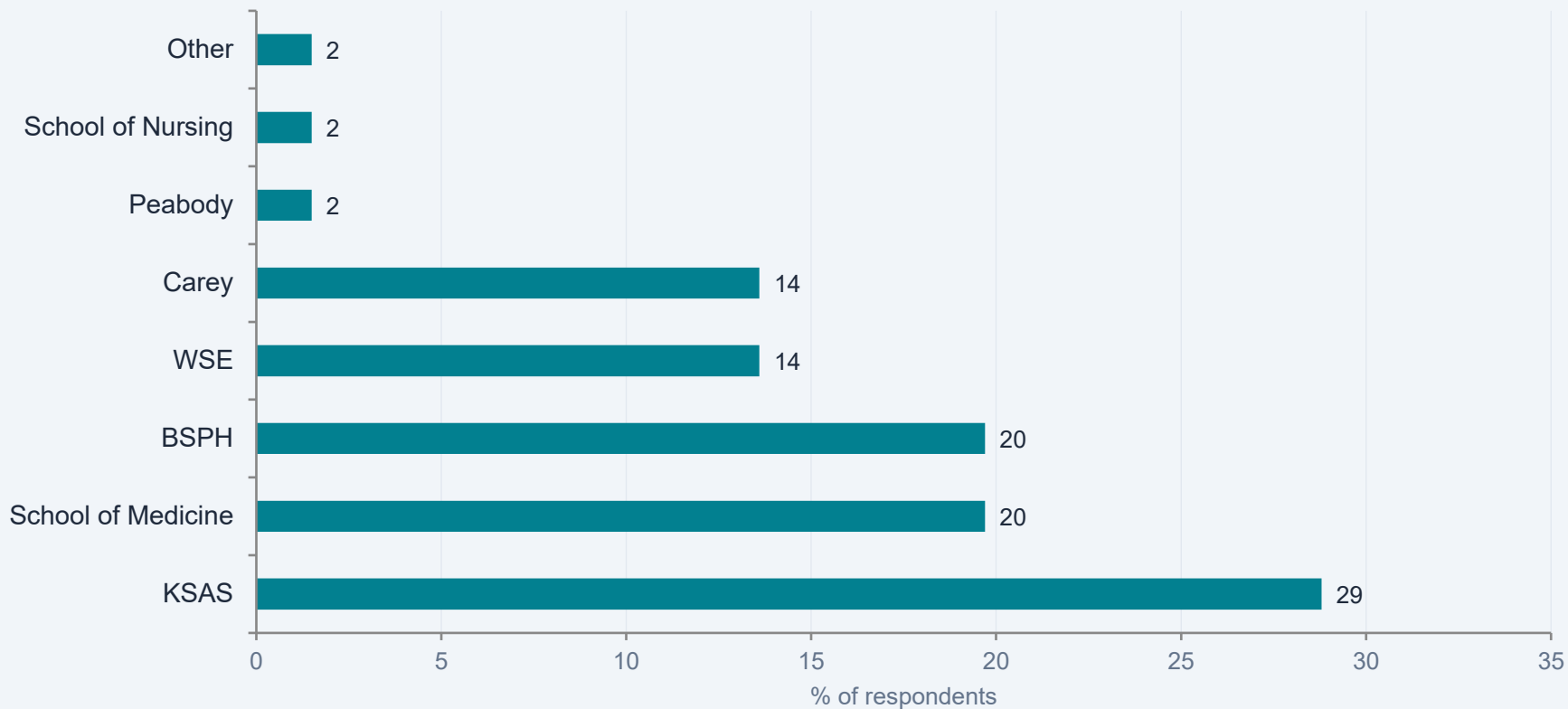
2025 / 2026



JOHNS HOPKINS
UNIVERSITY

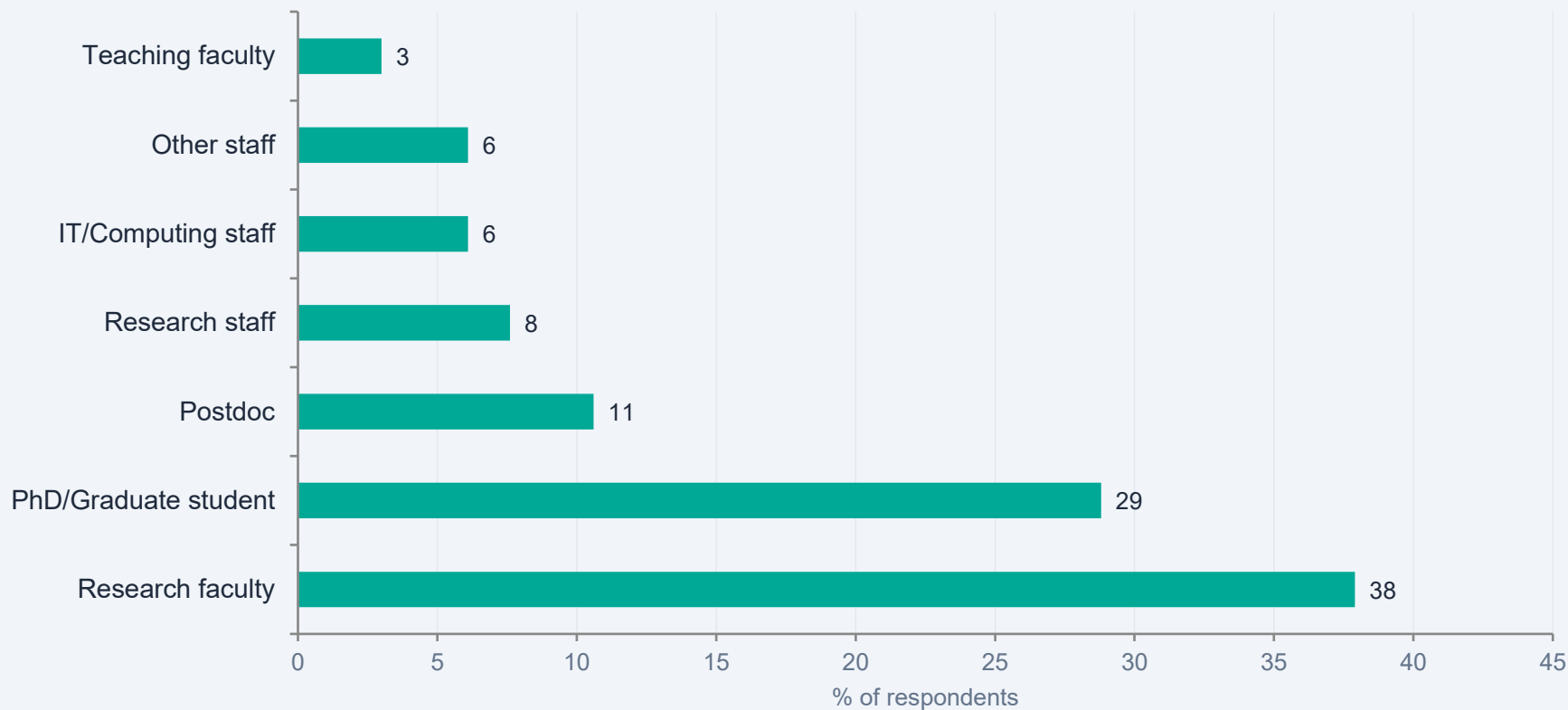
Administrative Unit Affiliation

66 of 68 respondents (97.1%)



Primary Role of Respondents

66 of 68 respondents (97.1%)



Programming Experience

66 of 68 respondents (97.1%)

25.8%

Beginner

17 respondents

40.9%

Intermediate

27 respondents

33.3%

Advanced

22 respondents

Research Time Spent Writing / Modifying Code

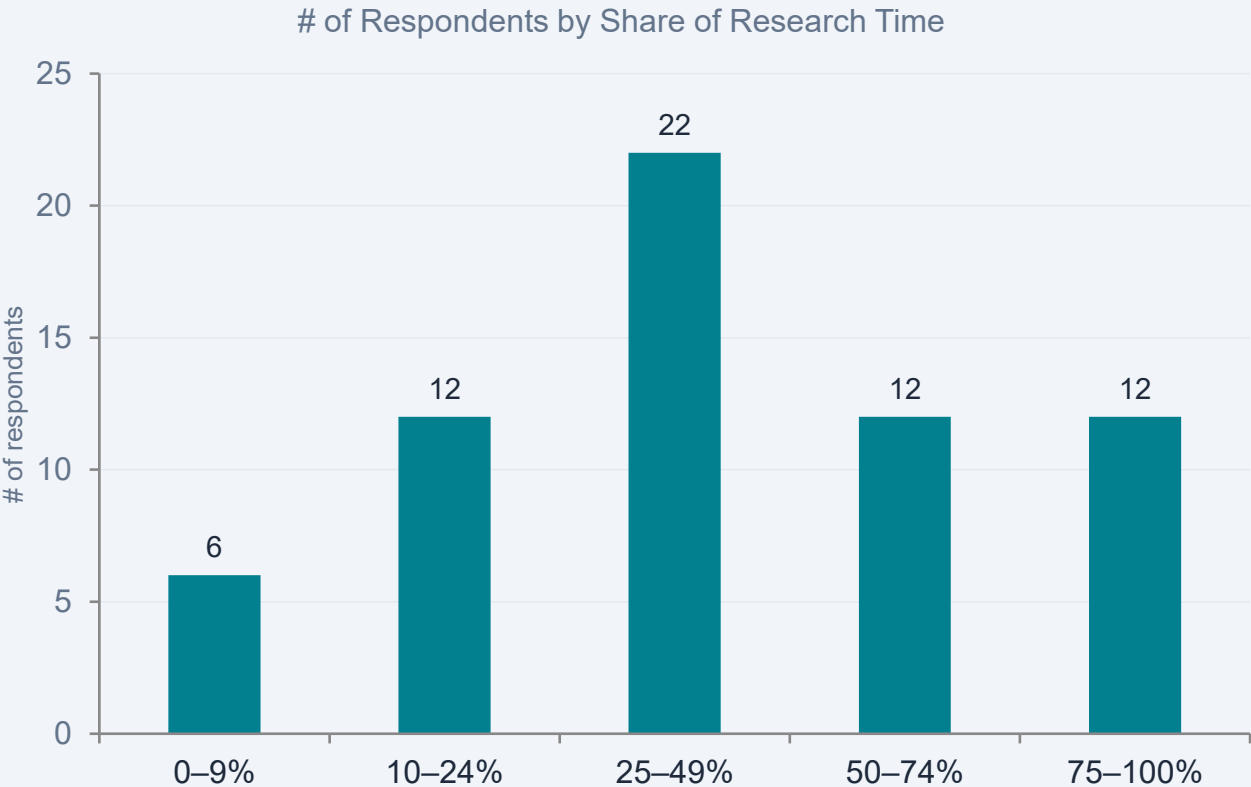
64 of 68 respondents (94.1%)

42.3%

Mean

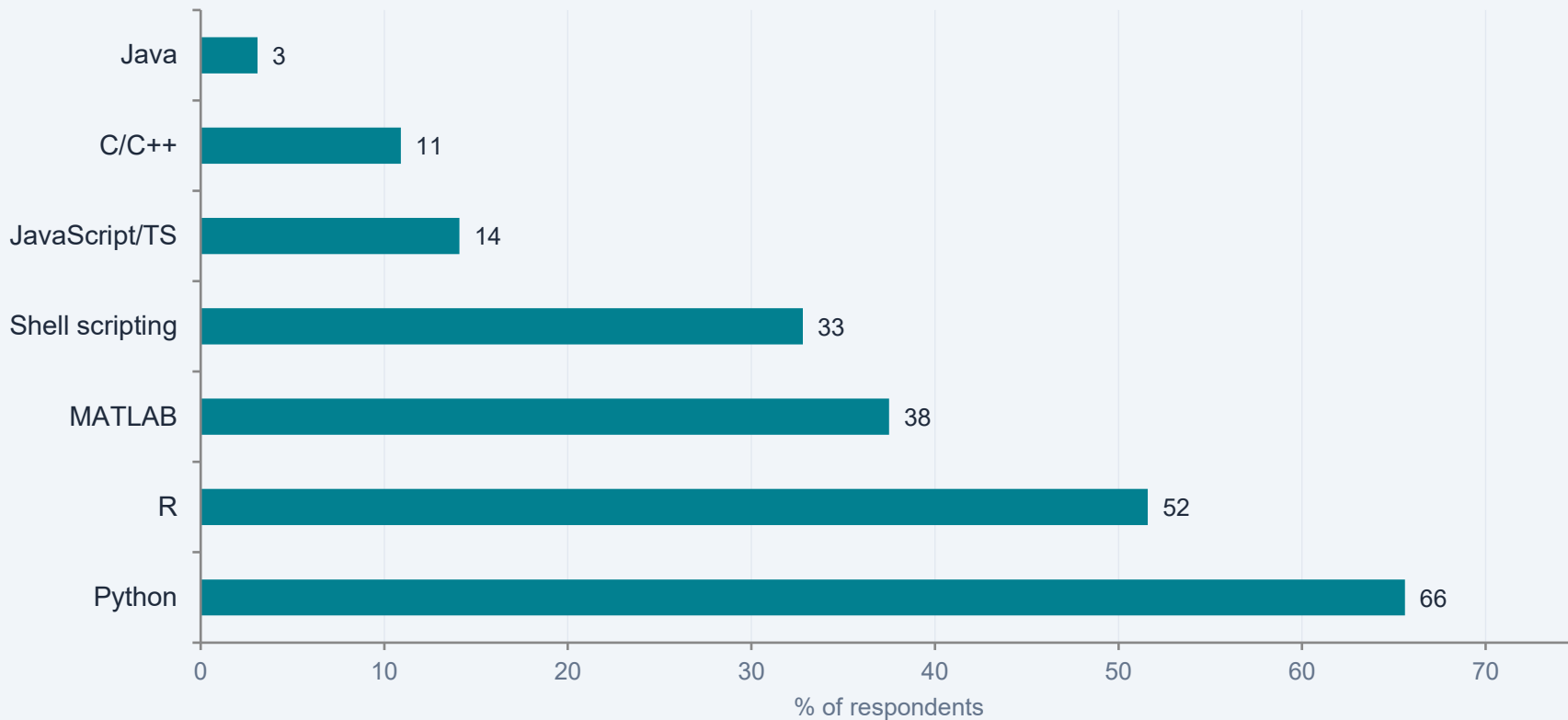
39.0%

Median



Programming Languages Used Most Frequently

64 of 68 respondents (94.1%) · Select all that apply

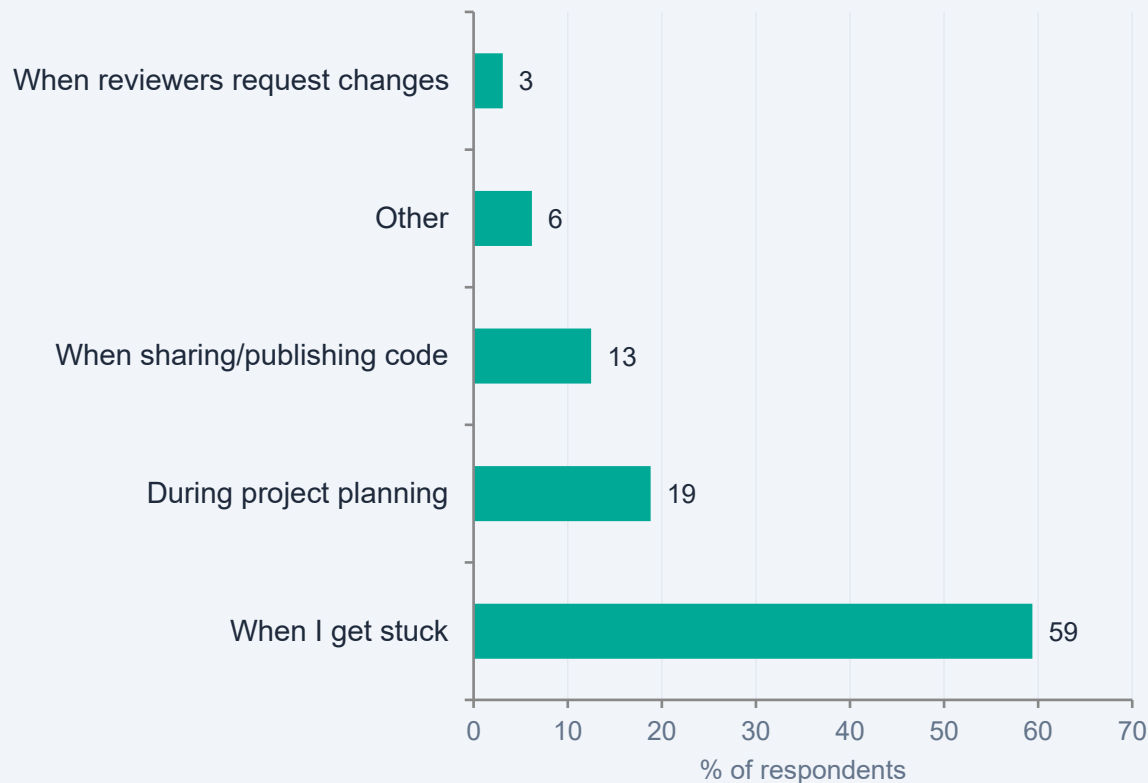


When Do Researchers Realize They Need Help?

64 of 68 respondents (94.1%)

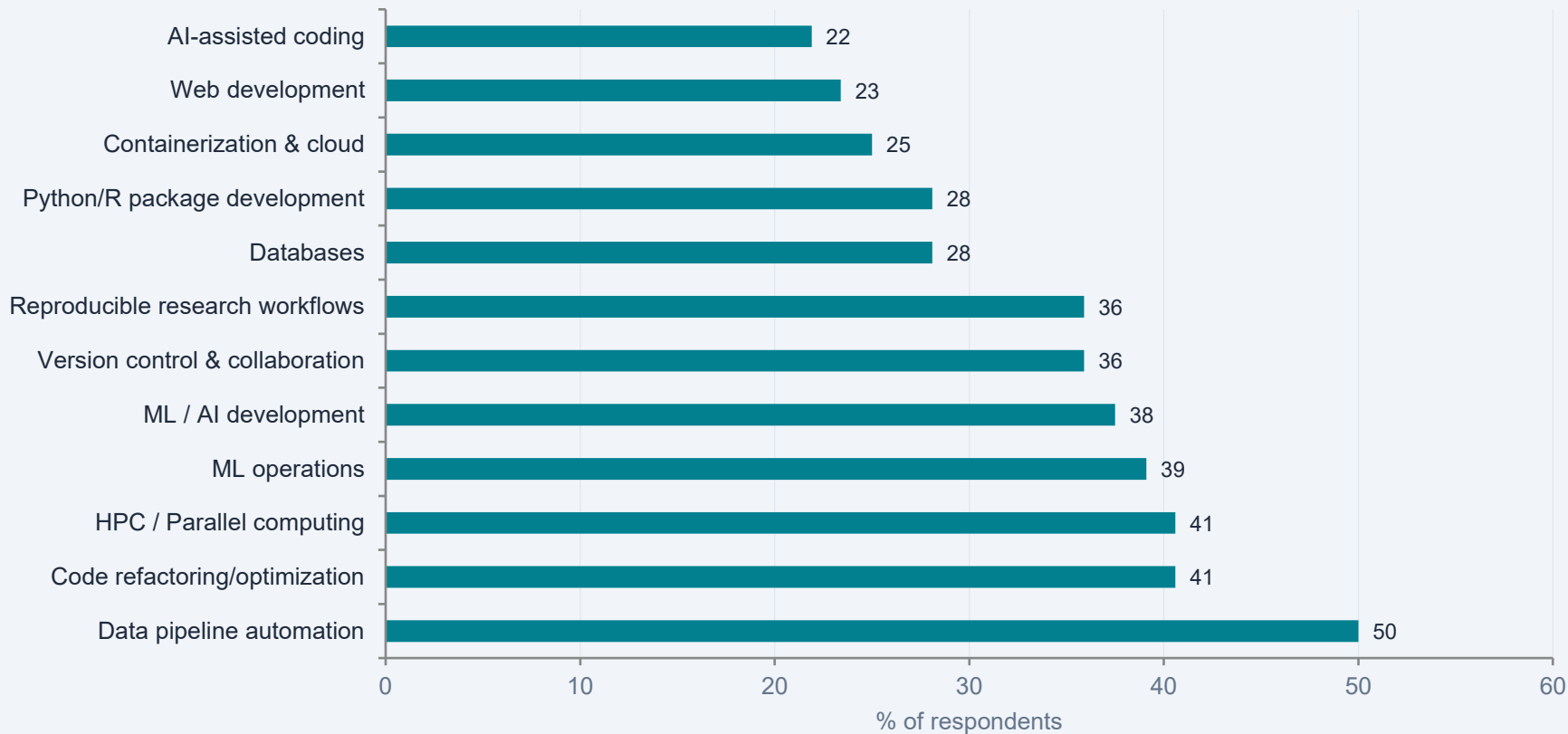
59.4%

realize they need
help when they
get stuck



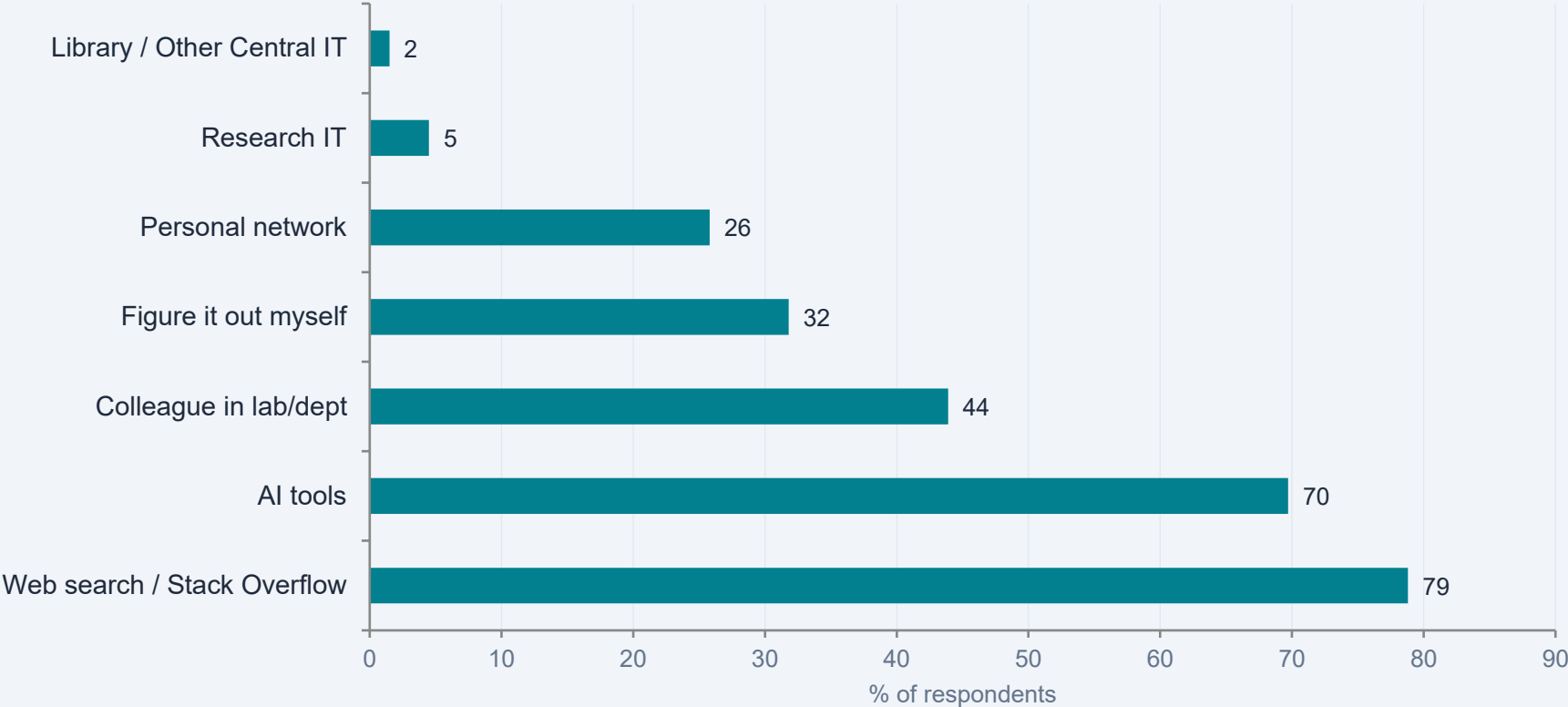
Areas Where Help Is Needed

64 of 68 respondents (94.1%) · Select all that apply



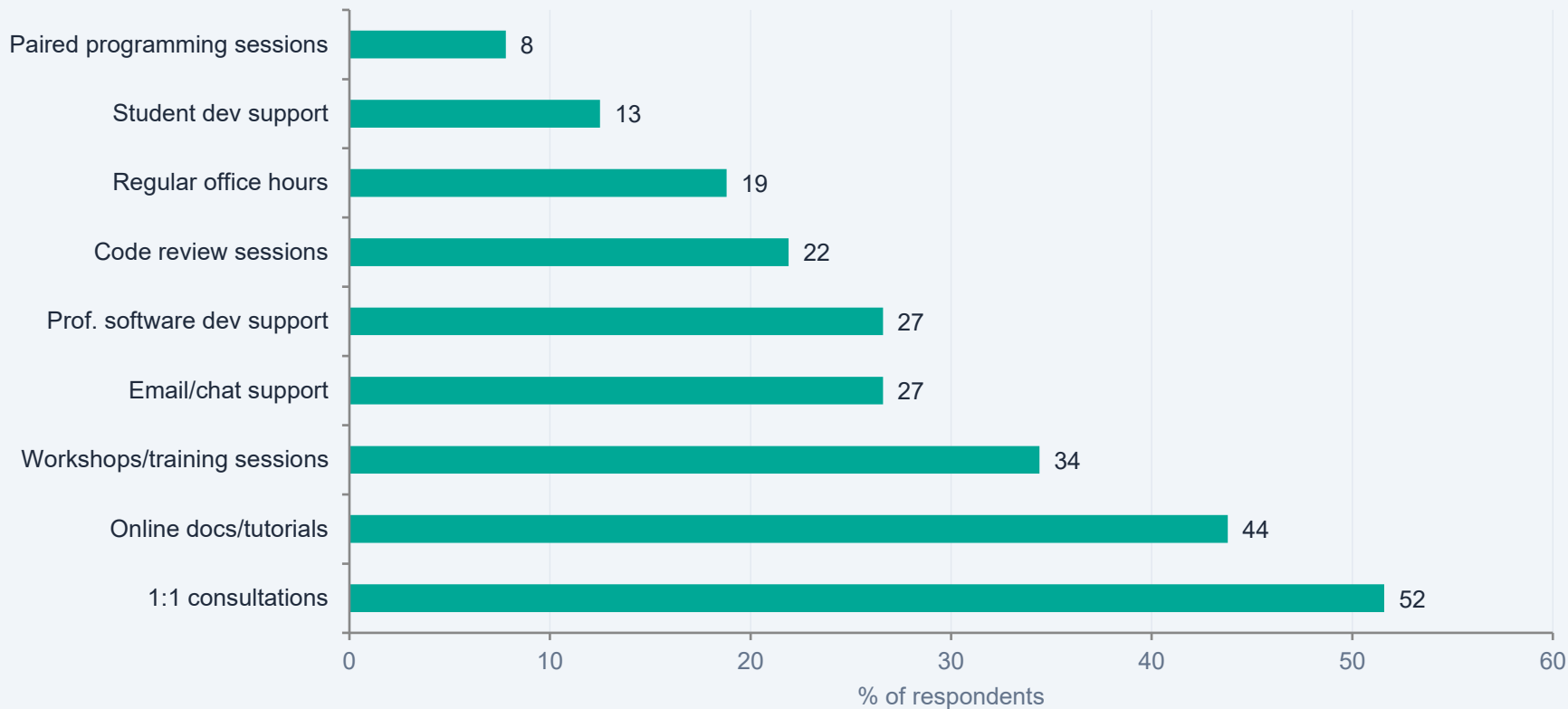
How Do Researchers Currently Get Help When Stuck?

66 of 68 respondents (97.1%) · Select all that apply



Preferred Ways to Receive Software Support

64 of 68 respondents (94.1%) · Select top three

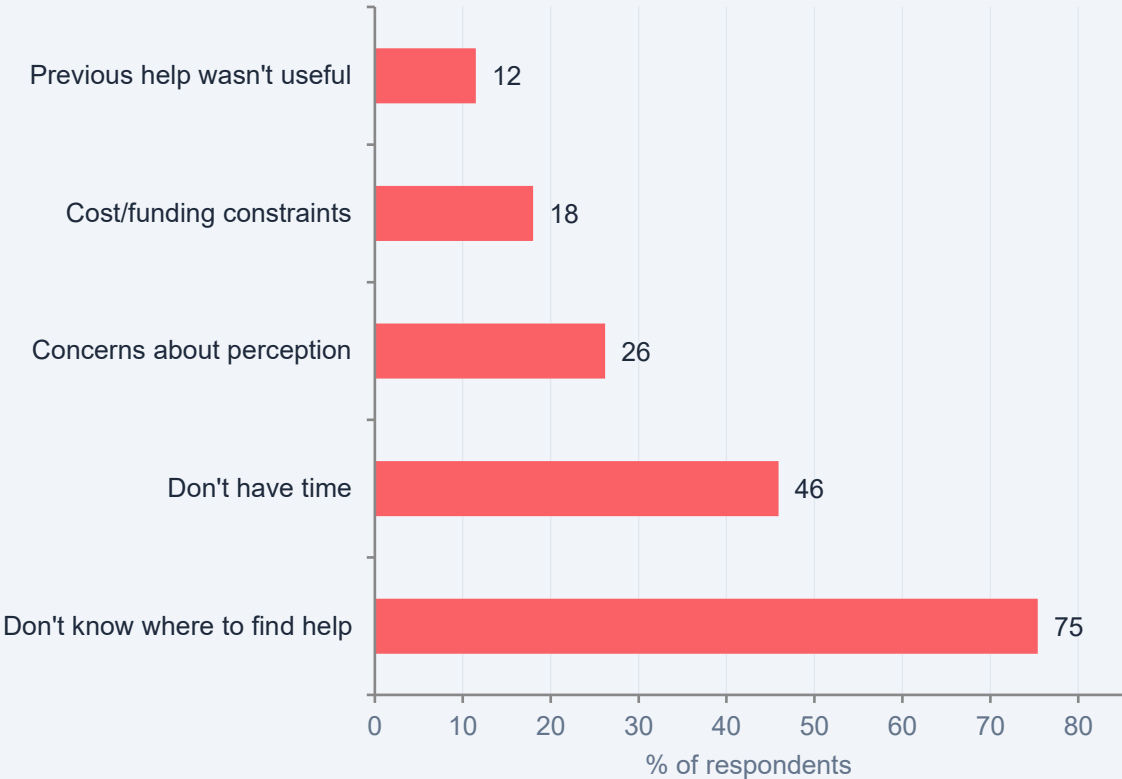


Barriers to Getting Software Support

61 of 68 respondents (89.7%) · Select all that apply

75.4%

don't know
where to
find help



Interest in Potential New Services

65 of 68 respondents (95.6%) · Likert scale

